

# 迅速突破 創企業佳績

於低迷的時局中提升企業的競爭力

極速改善  
運作效益



在今天動盪的營商環境中，企業要維持**生命力**及**競爭力**的方法，是提升運作的效率及效益，令企業在**成本**、**速度**及**品質**方表，能得到優勢

你是否希望

- 降低運作成本？
- 提升運作效率？
- 刪去沒有價值的活動？
- 企業能更迅速地應變？
- 在低迷的局勢中保持競爭力？
- 快速地改善你的運作？

迅速突破是一套以善用現有的資源，融合了**流程改善 (Process improvement)** 與**創新 (Reengineering)** 的**精要**，配合快速的推行，令機構企業於數週內作出**重大改善的法門**。

效率

成本

競爭力

## 真實個案

在過去數年間，我們曾協助本地及國內的機構企業推行迅速的改善項目，並得到令人鼓舞的成效：

- ✓ 在不需投入資源的情況下，將從收到訂單至付運的時間縮短**60%**
- ✓ 以現有資源，改善一項申請至安裝的服務時間，按時完成率由**11%**提升至**100%**
- ✓ 協助一生產商將生產力提升及產量提升超過**10%**
- ✓ 縮短一家醫護機構的客戶服務需時超過**50%**
- ✓ 及更多...

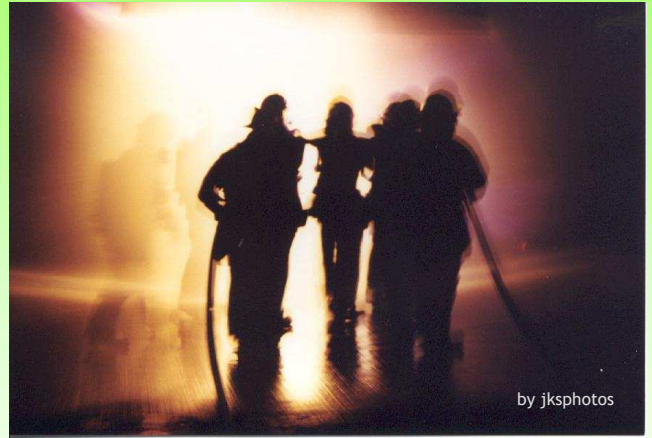
你的得益

- 培養改善的思維及了解迅速改善的概念
- 掌握於運作上推行迅速改善的技巧
- 建立自己的改善技巧
- 開展你的改善項目

特別為  
**高、中層管理人員  
及變革先鋒**  
而設的  
迅速改善運作特訓班

## 你將會學習到

- 迅速改善的五個步驟
- 業務流程改善與創新的精髓
- 成功改革的必要條件及所需的工作
- 迅速改善對企業的重要性
- 從個案中了解到影響改革成敗的因素
- 如何檢視運作流程及尋找改善機會
- 如何界定改善的著力點及設計可行的方案
- 如何領導員工參與轉變



## 導師

雋博管理顧問有限公司執行董事李祥麟先生及仇德基先生

李先生及仇先生曾協助本地及國內不同行業的大小機構及企業進行運作改善。

李先生更曾親往美國接受流程創新之父Dr Michael Hammer學習創新之道。

他們亦曾培訓為數數千的行政及管理人員相關課題。通過互動的交流、生活化的講解及真實的案例，提升管理人於改善的實戰能力。

曾協助的客戶包括：

中華電力、新興光學集團、Bossini、周生生、合興集團、吉野家、李錦記、港鐵、宏利保險、聖雅各福群會、香港耆康老人福利會、香港賽馬會

## 詳情

日期及時間：2009年2月12及13日  
9:00am - 12:30pm 及  
2:00pm - 5:30pm

地點：香港北角英皇道89號  
桂洪集團中心1302室

語言：廣東話講授，輔以英語手冊

費用：每位HK\$4,200  
(2009年1月22日前報名每位HK3,500)

截止報名日期：2009年2月4日

查詢方法：  
電郵：training@highimpact.com.hk  
電話：2234-0383

## 報名表格

姓名：\_\_\_\_\_

職位：\_\_\_\_\_

電話：\_\_\_\_\_

地址：\_\_\_\_\_

公司：\_\_\_\_\_

電郵：\_\_\_\_\_

請以劃線支票（抬頭為「雋博管理顧問有限公司」）將培訓費用，連同已填妥的表格，寄到：  
香港北角英皇道89號 桂洪集團中心 2304室 雋博管理顧問有限公司

如欲我們為貴公司  
提供內部培訓，請  
致電與我們聯絡

# Rapid Cycle Breakthroughs for Organization Success

Enhancing the Competitiveness of Your Business in Turbulent Times

fast and  
sustainable  
operational  
improvement



In today's turbulent environment, the better way to survive and thrive is to remain competitive through **effective and efficient operations** that provide **cost, speed, and quality** advantages

## DO YOU WANT

*to drive down costs?  
your operations to be more efficient?  
get rid of non-value-adding activities?  
your organization to be more responsive to changes?  
to maintain your competitiveness in turbulent times?*

**Rapid Cycle Productivity Enhancement** is an approach to enable organizations to improve operating processes in weeks rather than months and with little additional resource investment needed. It captures the essence of **process improvement and reengineering** in a fast-paced implementation cycle.

Efficiency

Competitiveness

Cost

## REAL RESULTS

In the past few years, we have assisted organizations in Hong Kong and China to implement Rapid Improvement projects with impressive results:

- ✓ Shortening the order-to-delivery time of a made-to-order operation by 60% without additional resource investment
- ✓ Enhancing the order-to-installation lead time performance of a service provider from 11% to 100% on-time with no resource investment
- ✓ Enhance the productivity and output capacity of a large manufacturer by more than 10%
- ✓ Shortening the service lead time of a health-care provider by 50%
- ✓ and many more...

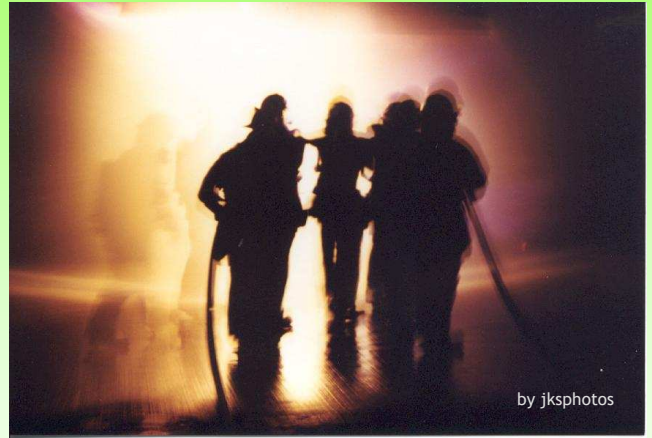
## You Benefits

- Develop the improvement mindset and acquire the concepts of rapid improvement
- Develop your skills in implementing rapid changes in operation
- Build your own toolbox for improvement
- Kick-start your improvement projects

A 2-day training workshop  
for  
**Business Owner, Managers,  
and Change Agents**  
to rapidly improve your  
business operations

## You Will Learn

- The 5-step roadmap to rapid changes
- The concepts and practices of Business Process Improvement and Reengineering
- The essential activities to ensure successful changes
- The critical importance of rapid improvement in accelerating business success
- The critical success factors and failure causes through real life cases
- How to visualize your process and identify improvement opportunities
- How to identify change leverages and devise implementable changes
- How to engage people to change



## Your Trainers

Mr Catus Lee and Mr Dicky Chou, Executive Directors of High Impact Management Consulting Limited.

They have assisted a wide spectrum of organizations in Hong Kong and China in operations improvement.

Mr Lee has been trained by the creator of reengineering, Dr Michael Hammer, in Boston, USA.

They have also trained thousands of executives and managers on the topic.

By immersing the participants in a lively, interactive, and example-rich learning environment, they create memorable workshops of lasting impact.

Clients include:

CLP, Sun Hing Vision Group, Bossini, Chow Sang Sang, Hop Hing Holdings, Lee Kum Kee Group, Yoshinoya Fast Food (HK), MTR, Manulife, St James Settlement, The Hong Kong Society for the Aged, Hong Kong Jockey Club.

## Details

Date & Time: February 12 & 13, 2009  
9:00am - 12:30pm &  
2:00pm - 5:30pm

Venue: Room 1302, Kwai Hung Holdings Centre,  
89 King's Road, Hong Kong

Language: Cantonese (English Handbook)

Workshop fee: HK\$4,200 per person  
(HK\$3,500 per person if you  
register on or before  
January 22, 2009)

Registration Deadline: February 4, 2009

For enquiries:  
email: [training@highimpact.com.hk](mailto:training@highimpact.com.hk)  
tel: 2234-0383

**In-house option  
available**  
Call us to learn more

## Registration

Name: \_\_\_\_\_

Title: \_\_\_\_\_ Company: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Address: \_\_\_\_\_

Please send your registration form with a crossed cheque payable to "**High Impact Management Consulting Limited**" to:  
**Room 2304, Kwai Hung Holdings Centre, 89 King's Road, North Point, Hong Kong.**